



### **Warranty and Return Policy Information**

BEVELER USA INC warrants the BEVELERS to be free from defect in materials and workmanship for a period of 1 year, standard warranty (2 or 5 years warranty by machine type) from the date of shipment to the user. If the product fails to perform in accordance with the product specifications, BEVELER USA INC will repair or replace, at its option, the defective materials or parts. BEVELER USA INC will pay customary freight charges from BEVELER USA INC to the customer location only. This warranty does not cover damage caused by accident, misuse, abuse, alteration and other defects not related to material or workmanship. To exercise your rights under this warranty, contact BEVELER USA INC.

The user/owner must operate the equipment in strict accordance with the most recent User Manual and any additional training or training materials provided by BEVELER USA INC designated representatives.

The user/owner of this equipment shall have sole responsibility and liability for any injury to person or damage to property resulting from: 1) Operation not in accordance with supplied operating instructions, 2) Maintenance not in accordance with authorized representative, 4) Modification of the equipment or accessories and 5) Use of damaged or unauthorized components and accessories.



**Trick-Tools.com**

75 Truman Road

Pella, IA 50219

Phone: 1-877-VAN-SANT

E-mail: [sales@trick-tools.com](mailto:sales@trick-tools.com)



# Terms of Business

## Business Hours

Orders placed by 2:00 PM Eastern Time for items in stock will ship the same day.

Our Office in Ambridge (PA) is open from:

8:30 AM - 2:30 PM (EST) Monday – Friday

**Phone Ambridge office: 1-412-452-2563**

or

**Toll Free Number: 1-800-973-1138** You may call whenever do you need.

## How to Order

You may place an order by e-mail: [sales@bevelerusa.com](mailto:sales@bevelerusa.com) or [info@bevelerusa.com](mailto:info@bevelerusa.com) ,Toll Free Telephone or phone Ambridge office 1-412-452-2563

## How We Ship

Most orders ship by FedEx. Please review the Shipping & Handling Chart for shipping costs. Due to FedEx regulations, oversize & overweight packages may be subject to additional shipping surcharges. Small items may ship via US Postal Service. Some oversized items ship by Truck Freight. If you want to receive merchandise faster, several optional Express methods of shipment are available at an additional cost. We often ship from multiple locations throughout the US to give you better and more economical service.

## Methods of Payment

Payment can be made by Wire Transfer in advance or Personal Check. Payments made with Temporary Checks from your account will be held up to 21 days for clearance before shipping.

## **Satisfaction Guaranteed**

If you are not completely satisfied with one of our products you may return it any time within 30 days of the date of Sale for a hassle-free refund of the amount paid for the product. We only specify that the product not be used, damaged, missing components or manufacturer's documentation. Refunds do not include shipping costs. On exchange of defective products, Beveler USA INC will pay for shipping on the outbound replacement product only. Special order or non-stocking items are specifically exempted from this policy and will be assessed an appropriate re-stocking charge. Place your name and order number on the package for efficient identification, and insure all returns for your protection. Please note that we do not pay the shipping charges involved in returning goods.

## **Damaged Shipments**

All shipments should be inspected at the time of delivery. Obviously damaged packages should be refused. If your damaged shipment was delivered by FedEx, please call 1.800.GoFedEx and report the damage. If your damaged shipment was delivered by Truck Freight, please contact the freight carrier at the phone number on the carrier's bill. After contacting the carrier, please call Bevelr USA INC for further assistance with the damaged shipment, and to make arrangements for a replacement.

## **Trademarks**

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